



O&M HALYARD ANNOUNCES NEW 3PL LOGISTICS PARTNERSHIP, DELIVERING IMPROVED SUPPLY & SERVICE SOLUTIONS

Dear Valued Customer,

Recent times have raised many challenges across global supply networks and now more than ever, consistent, reliable supply is critical.

O&M Halyard is committed to delivering continuous improvement in customer service, logistics and end to end supply chain management. As such, along with your feedback, we have undergone an extensive review of our supply chain processes, to ensure optimisation of service and product supply in the future.

We are excited to announce that in December 2021, O&M Halyard is entering into a new 3PL logistics partnership and expanding our National warehouse presence and support reducing our carbon footprint.

What does this mean for you?

- Improved service levels
- Increased surety of supply
- Warehouses operating in NSW, WA and now QLD
- QLD, Northern NSW and NT customers supplied from our QLD warehouse
- Increased SKUs range being supplied from our WA warehouse

Who can you contact if you any questions?

Our dedicated Customer Experience Team is here to help with any questions or feedback you have. Please send us a message using the form via the following link [Contact the Customer Experience Team](#).

Every effort is being made to ensure minimal disruption for our customers during this transition. Over the coming weeks we will share updated information, with no action required from your organisation at this stage.

We appreciate your support as we transition to a supply chain delivering you a meaningful partnership, with exceptional customer experience.

Kind regards,

Nick Pintaric
General Manager ANZ

